

Issue 2

December 2007



Cllr Ruth Kendall

YEovil CREMATORIUM AND CEMETERY COMMITTEE

Yeovil Crematorium News

Chairman's Welcome

This Newsletter has been produced by Yeovil Crematorium and Cemetery Committee to help keep local funeral directors and the local clergy aware of issues relating to the Crematorium.

Our intention is to issue these newsletters on a regular basis to keep everyone informed of important developments.

As part of our commitment to developing a team approach to the running of this important facility, representatives of the local clergy and local funeral directors have been co-opted onto the Committee and regularly contribute to our quarterly meetings.

We will also continue to meet on an informal basis at least once per year with members of the local clergy and local funeral directors giving all of those directly involved a chance to comment on the way we operate and to put forward ideas for improvement.

Cllr Ruth Kendall – Chairman of the Yeovil Crematorium and Cemetery Committee

National Inspection



National Recognition

Last year, representatives of the Federation of Burial and Cremation Authorities (FBCA) and the Department for Constitutional Affairs (DCA) visited Yeovil Crematorium.

The purpose of the visit was to inspect the Crematorium buildings, grounds and administrative procedures - to check that they complied

with national standards.

The report from the Inspectors concluded "the Crematorium is well run and the visitors were very impressed with the high standard of maintenance throughout". In light of their positive findings, they did not see the need to make any recommendations for change.

New Memorial Facilities

In response to public demand, the Crematorium and Cemetery Committee have established a new memorial rose garden.

The garden provides additional facilities by which loved ones may be remembered by a chosen rose and

commemorative plaque.

In creating the garden, the opportunity was taken to improve the drainage on the south side of the Crematorium grounds and to install a new bridge, making access easier for persons with a disability.

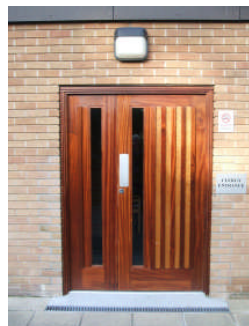


New Memorial Rose Garden

Improved Access

In response to requests from Members of the Clergy, a new access door has been installed at the front of the Crematorium building.

This door provides direct access to the room set aside for Members of the



New Access Arrangement

Clergy to prepare ready to lead services in the Chapel.

The new arrangement avoids the need to gain access through the foyer area, which is in regular use by mourners and funeral directors often attending another service.

Chapel Improvements

In July, major improvements were carried out in the Chapel - to improve facilities and ensure compliance with new safety regulations.

As well as installing a new fire escape door, the opportunity was taken to install air conditioning and to redecorate the Chapel.

To minimise inconvenience, Members of the Clergy and local Funeral Directors were made aware of the proposed works many weeks in advance as the nature and extent of the works meant that the Chapel had to be closed for a short period.

The Committee is extremely grateful for

the co-operation and understanding shown by everyone over this period, and for the positive support expressed following completion of the works.

The next improvement planned for the Chapel is the introduction of new seating, which will increase the seating capacity of the room and achieve a more flexible layout. The seating is due to be installed over the coming months.



The newly refurbished Crematorium Chapel

Crematorium Security

Following several incidents and in line with Police advice, a number of new security measures have been introduced at the Crematorium.

These include the installation of an extensive CCTV system and additional security fencing in key areas.

It is hoped that the introduction of these measures will help deter any future incidents and give mourners peace of mind whilst they are visiting the Crematorium.

The CCTV system also helps with the management of car parking facilities

during well-attended services.

By providing a complete overview of the car parks, staff can be quickly mobilised to help direct visitors to the parking overflow facilities.

In line with the Committee's policy of continuous improvement, security at the Crematorium is under constant review, and further steps will be taken as necessary to ensure that the interests of visitors and the Crematorium are safeguarded.



CCTV Surveillance—Protecting Crematorium Users

Hitting the Right Note

Recorded music often forms an important part of the funeral service and the Chapel Attendants are always happy to arrange for favourite pieces to be played as required during the service.

The Crematorium has facilities to play music supplied in either CD or cassette format. However, to make sure that the correct track is played at the right volume, it is important that the CD or cas-

sette is clearly labelled - identifying the track(s) to be played and the name of the deceased - and delivered to the Crematorium Office *the day before* the service.

This gives the Chapel Attendants the opportunity to test the supplied disc or tape and make all the necessary adjustments ready for the service.

